Nancy Marshall - Ward 22 Library Cuts

83

From: John Warren <altereco2004@gmail.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 18, 2011 9:40 PM
Subject: Ward 22 Library Cuts

Dear Ms. Marshall,

I am a frequent user of The Deer Park Branch and there is no reason that I can see that it is underutilized at any time during the day and week. The adults are the prime users and the computers all always busy, the media area it is hard to find a chair most times, there are people amongst the stacks and DVD shelves. I am a writer, amongst other things, and order many books that I pick up there. There are many more reasons that I could mention but I think you get my point that these cuts are not investigated adequately and rationally thought out.

I see that 39 branches will be up for cuts and interestingly, so I read, many are in the poorer areas and the most busy! This is FORD's logical ill-logic.

Thank you for hearing my feedback.

Good luck and Best Regards,
John Warren
#22 - 494 Avenue Rd
M4V 2J5

Nancy Marshall - Proposed Library reductions

From: lori harrison <lori.harrison@sympatico.ca>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 18, 2011 9:51 PM
Subject: Proposed Library reductions

Hello,

I would like to voice my concerns about cutting library times. Libraries are a fundamental core service for our communities that service young people, new Canadians, the elderly and everyone in between.

Thank you.
-Lori

101 Braemar Ave.
Toronto, ON
M5P 2L3

From: RBCohen <macRBC@yahoo.ca>
To: <nmarshall@torontopubliclibrary.ca>
Date: 18/10/2011 11:35 pm
Subject: Library cuts

Hi
Received an email from Josh Matlow regarding libraries that maybe affected by cuts

<QUOTE>
The suggested service reductions that would affect Ward 22 residents include:

• Deer Park Public Library – reduce the number of hours from 62 to 56 hours per week, a 6 hour reduction (equivalent to two mornings)
• Northern District Public Library – reduce the number of hours from 69 to 59.5 per week, a 9.5 hour reduction (equivalent to approximately three mornings)
• Forest Hill Public Library – reduce the number of hours from 62 to 56 per week, a 6 hour reduction (equivalent to two mornings)
</QUOTE>

These libraries serve students, seniors and have children's programs. Reduced hours is a BACKWARDS step. It took so long to bring library hours in line across the various former separate boards. And now cuts will set back what was achieved. Don't cut library services/hours!!! Libraries are an important part of a neighbourhood.

Rhonda B Cohen
macRBC@yahoo.ca

Nancy Marshall - Service Cuts to Parkdale Library

From: <rui@ruipires.ca>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 18, 2011 11:41 PM
Subject: Service Cuts to Parkdale Library
CC: <mayor_ford@toronto.ca>, <councillor_bailao@toronto.ca>, <councillor_perks@toronto.ca>

The Secretary, Toronto Public Library Board

It appears my local branch, Parkdale, will be cut by 13 hours. Since I work a weekday job (like most people), I access this library on Sundays and Saturdays. If the cuts will be made to weekend hours this will basically end my use
of this local branch.(Since I assume I will also take longer to commute
with the TTC service cuts happening as well, getting to the library after work makes
things difficult. The service cuts to Parkdale will create a library system that I will not find very useful - basically pointless.

But more importantly than myself, one aspect of the Parkdale Library that I notice, this library is always packed. I always notice a lot of children and adults who live on the margins of society in this library. As a former street outreach worker, I'm well aware of the difficulties that a place such as Parkdale faces, so I'm always hopeful to see children in a library, particularly because it is in a place like Parkdale. It means that despite poverty, there are still children who hope and want to learn. It also means that despite poverty the marginalized can participate in a service that is accessible to all. The Parkdale Library is a bright spot in Parkdale that reenforces the good things in the community.

Service reductions for a library like Parkdale's is in fact a serious problem given there are very few positive options in this community for many people. I am very much opposed to service cuts to Parkdale specifically and the library system as a whole across the city.

I think the currently fiscal situation has been mismanaged by City Hall, and has not come about as a result of the library system's misspending. I do not think the library system should be asked to cut its budget as result of what has amounted to electioneering promises that never reflected truthful numbers. I certainly cannot see how a library full of people, the majority of whom are poor children, can be seen by anyone as gravy, and I'm appalled at what is happening in Toronto now.

Sincerely,

Rui Pires

Ward 18

cc Mayor's Office, Counillors Ana Balao and Gordon Perks

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Nancy Marshall - Student Success and Libraries

From: Elizabeth Littlejohn <histrung@gmail.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 19, 2011 5:59 AM
Subject: Student Success and Libraries

Dear Toronto City Council, and Mayor Ford

Giving students access to books, periodicals, and computers, and the ability to study in silence, are the most important gifts that a municipal library can give to students' future success. In literacy studies, researchers found that if a child was not able to find a place to study in their household without distraction, their chance of dropping out of the school system was much higher.

By shortening library hours, this access to information will be curtailed for those students in priority neighbourhoods, who often do not have Internet access at home, or a place to call their own while studying.

I am dismayed by the decisions of this current City Council to take away access for education from those who need it most for academic success. The future economic loss in productivity in the workforce will be much higher than the cost of keeping these libraries open for these citizens, and to enable them to advance in school. It is the role of this administration to protect the rights of the most vulnerable, not deplete them.

Professor Elizabeth Littlejohn
Communication, Culture and Information Technology
Sheridan Institute of Technology and Advanced Learning
1430 Trafalgar Road
Oakville, ON
L6H 2L1

Nancy Marshall - LIBRARIES

88

From: David Imrie <davidimheath@gmail.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 19, 2011 7:53 AM
Subject: LIBRARIES
CC: Josh Matlow <councillor_matlow@toronto.ca>, <davidimheath@gmail.com>

To The Library Board.

I am a library user.

I support keeping libraries open because many residents use the computers and students study there.

However, in the age of e-books and Search, there needs to be a realignment....we need libraries ...we do not need as many staff and as many printed books.

Public services need to respond to the New World and become more efficient.....getting more and better service just like the rest of the world.

Just because we have done things in the past is no reason to be a Luddite and try to preserve past methods....lets get with the 21st Century.

Thank you,
Dr David Imrie

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Nancy Marshall

From: "Dr. Susan Walker Kennedy" <susan.walkerkennedy@utoronto.ca>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 19, 2011 8:26 AM

I am opposed to the cuts to the Public Library System. In my experience, the libraries are packed and used by many community members including the elderly, children and families. This is a valuable way to create communities and keep people informed. We have an amazing library system which my family uses extensively. Please do not let this be taken away.
Susan Walker Kennedy

Susan Walker Kennedy, Ph.D., C.Psych, (Supervised Practice)
501 Eglinton Avenue East,
Suite 201,
Toronto, ON M4P 1N4
Tel: 416-482-4826

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Nancy Marshall - Cuts to our libraries

From: Jean Chow <hothautesauce@hotmail.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 19, 2011 9:04 AM
Subject: Cuts to our libraries
CC: <councillor_matlow@toronto.ca>

Given the call to action by our City Councillor, Josh Matlow, you need to lead Mayor Ford and his team to STOP this nonsense. WHAT are they thinking?

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Nancy Marshall - Re: Protecting Toronto's Public Library System

From: Martyn Bassett <mjb@mbassett.com>
To: Josh Matlow <councillor_matlow@toronto.ca>
Date: October 19, 2011 9:09 AM
Subject: Re: Protecting Toronto's Public Library System
CC: <nmarshall@torontopubliclibrary.ca>

Josh,

I'm curious as to the typical number of visitors for those periods? On the surface it doesn't seem like a great inconvenience for people to modify their schedules to visit the libraries when they will be open. I imagine most people are actually working on weekday mornings. In light of our financial situation these cuts seem very reasonable. Nancy, what other efficiencies are you thinking your organization can look at to provide quality service with lower costs?

On Tue, Oct 18, 2011 at 4:11 PM, Josh Matlow <councillor_matlow@toronto.ca> wrote:

Josh Matlow Toronto City Councillor Ward 22

Dear Friends and Residents,

Over the next several weeks the Toronto Public Library Board will be considering service reductions to dozens of libraries across Toronto. I believe the Mayor's demand of a 10% cut from the Toronto Public Library is arbitrary, far too simplistic, and lacks context. Therefore, I will not be supporting service reductions to a system that so many of our residents value. The proposed reductions will have an unnecessarily adverse effect on our Public Library system - a system that has seen growing demand and must be protected.

The suggested service reductions that would affect Ward 22 residents include:

- **Deer Park Public Library** - reduce the number of hours from 62 to 56 hours per week, a 6 hour reduction (equivalent to two mornings)
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- **Forest Hill Public Library** - reduce the number of hours from 62 to 56 per week, a 6 hour reduction (equivalent to two mornings)

Currently there are no proposals to reduce **Mount Pleasant Public Library** from 40 hours a week.

Please contact the Toronto Public Library Board to tell the members your position on the proposed service reductions. You can contact the Board by writing, phoning, faxing or emailing the Board Secretary.

The Secretary - Toronto Public Library Board

789 Yonge Street, Toronto, Ontario M4W 2G8
Phone: 416-393-7215 (9 a.m. - 5 p.m., Monday to Friday)
Fax: 416-393-7083
Email: Nancy Marshall at nmarshall@torontopubliclibrary.ca

Sincerely,

Josh

City Councillor
Ward 22 - St. Paul's
www.joshmatlow.ca

This message was sent to mjb@mbassett.com from:

Councillor Josh Matlow | Suite B26 100 Queen Street West | toronto, on M5H 2N3, Canada

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Nancy Marshall - Re: Protecting Toronto's Public Library System

From: Peter Liepa <peter.liepa@teksavvy.com>
To: Josh Matlow <councillor_matlow@toronto.ca>
Date: October 19, 2011 9:10 AM
Subject: Re: Protecting Toronto's Public Library System
CC: <nmarshall@torontopubliclibrary.ca>

For the record, I am a big user of the TPL, but support the mayor's initiative to bring spending in line with revenues.

Cuts will be tough for the library, but they will be tough for all the other parts of municipal government as well. So I urge everyone to do their part.

Spending is easy and brings good things, cutting is hard and painful. But we must deal with this epidemic of overindebtedness that is plaguing the Western world.

Thank you,

Peter Liepa
Redpath Avenue
Toronto

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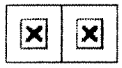
The Secretary - Toronto Public Library Board
789 Yonge Street, Toronto, Ontario M4W 2G8
Phone: 416-393-7215 (9 a.m. - 5 p.m., Monday to Friday)
Fax: 416-393-7083
Email: Nancy Marshall at nmarshall@torontopubliclibrary.ca

Sincerely,

Josh

City Councillor
Ward 22 - St. Paul's
www.joshmatlow.ca



This message was sent to peter.liepa@teksavvy.com from:

Councillor Josh Matlow | Suite B26 100 Queen Street West | toronto, on M5H 2N3, Canada

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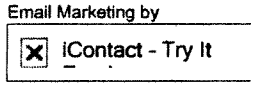

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Nancy Marshall - Proposed Library cuts Ward 22

From: <andrea.eisen@rogers.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 19, 2011 10:02 AM
Subject: Proposed Library cuts Ward 22
CC: <councillor_matlow@toronto.ca>

Dear Ms. Marshall,

I am writing to express my support for the library system and my hope that the proposed cuts to the libraries in ward 22 will not be approved.
Our family is a heavy user of the TPL system. I feel that the proposed cuts to the library system are arbitrary and unwarranted.

Thank you for your attention.

Andrea Eisen MD FRCPC
416 486 7059

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From: Fred Westman <fred.westman@sympatico.ca>
To: <nmarshall@torontopubliclibrary.ca>
CC: <councillor_matlow@toronto.ca>
Date: 19/10/2011 10:07 am
Subject: service reductions

Nancy,
Although the service reductions in my ward (22) would not greatly inconvenience me, it may affect many others more. Also I consider the public library to be an essential cultural service and would feel rather embarrassed to live in a city where the library's importance isn't recognized. Lastly one must fear further reductions.

Dr. Fred Westman
69 Brownlow Ave

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Nancy Marshall - Public Library Proposed Cutbacks

From: Barbara Zaleski <cominghome101@gmail.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 19, 2011 10:34 AM
Subject: Public Library Proposed Cutbacks

I am very much against the cutbacks at the Toronto Public Library. This isn't a frill -- for many people who do not have a computer at home, the use of the computers at the library are important. With jobs dwindling even more and the numbers of unemployed increasing, these services will become even more important.

Barbara Zaleski
7 Jackes Ave., #1002
Toronto, Ont M4T 1E3

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Nancy Marshall - Libraries

From: Joan Kramer <joankramerassociates@gmail.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 19, 2011 10:52 AM
Subject: Libraries

It's enough that Doug Ford didn't even know who Maragaret Atwood is, his Football Coach of a brother gives "the finger" to a woman and child while driving and talking on his phone. Enough is enough! School kids too poor to own a computer use our public libraries in an effort to keep up with the classmates who have the use of one. The librarians are there to assist anyone looking for a particular author or to direct us towards the amazing assortment scientific, geographical, historical and all other educational material that is available to us. How on earth did we end up with this tag-team match? I can't wait for the next election!

Nancy Marshall - Libraries are important to our city. 97

From: Linda <lucasandlucas@rogers.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 19, 2011 12:29 PM
Subject: Libraries are important to our city.

Hello:

While I personally do not use any of the libraries I do think they are extremely important to our city.

I'm sure many students need the use of the libraries.
I have a friend who works who is writing a book and they are important to his research.
I believe that the people who benefit range from children to seniors.
I would rather see someone at a library trying to better themselves than out on the street getting into trouble.

The buildings and the books are there. Not to use them is ridiculous.

Linda

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From: Elizabeth MacLeod <writerinresidence@gmail.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: 19/10/2011 12:55 pm
Subject: No more cuts to the libraries please

Dear Ms Marshall,

I was at a talk at Deer Park Library last night that was very interesting and informative. I'm grateful to the library for making it available. The talk was so popular that it had to become a ticketed event, there was a waiting list and people ended up standing through the presentation because there weren't enough chairs for us all.

Obviously Torontonians love their libraries and the facilities available there, and use them a lot. Please don't further cut the hours of the Toronto Public Library branches. All of the hours that are left are well used and very much needed. Any time I am in any of the libraries in my neighbourhood, I see lots of people enjoying another form of community. Libraries are so important to readers and writers and offer many important programs.

Thank you,

Elizabeth MacLeod

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From: <pat.halford@aero.bombardier.com>
To: Josh Matlow <councillor_matlow@toronto.ca>
CC: <nmarshall@torontopubliclibrary.ca>
Date: 19/10/2011 1:17 pm
Subject: Re: Protecting Toronto's Public Library System

Hello Josh,
Thanks for your update on the library situation and I agree totally with your views as such and by extension the future repercussions to our entire public system. This needs the support of council if we are going to retain an accessible and equitable city. It's too bad that the retail store "Chapters" can stay open everyday and often from 10-10 and that our social capital cannot buy that kind of access.
The Rob & Doug show is getting rather tiresome and I hate to dredge up the neo-con bugaboo, but it would seem, the economy not-withstanding, that we are harking back to old family compact ways and in an off-hand way they are using our diversity and sometimes lack of societal cohesion to divide & disengage the electorate to advance their wedge issues.
Thanks for the great job...

cheerz

P. Halford

"Josh Matlow" <councillor_matlow@toronto.ca>
10/18/2011 04:10 PM

To: pat.halford@aero.bombardier.com
cc:
Subject: Protecting Toronto's Public Library System

Josh Matlow Toronto City Councillor Ward 22

Dear Friends and Residents,

Over the next several weeks the Toronto Public Library Board will be considering service reductions to dozens of libraries across Toronto. I believe the Mayor's demand of a 10% cut from the Toronto Public Library is arbitrary, far too simplistic, and lacks context. Therefore, I will not be supporting service reductions to a system that so many of our residents value. The proposed reductions will have an unnecessarily adverse effect on our Public Library system – a system that has seen growing demand and must be protected.

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Currently there are no proposals to reduce Mount Pleasant Public Library from 40 hours a week.

Please contact the Toronto Public Library Board to tell the members your position on the proposed service reductions. You can contact the Board by writing, phoning, faxing or emailing the Board Secretary.

The Secretary - Toronto Public Library Board
789 Yonge Street, Toronto, Ontario M4W 2G8
Phone: 416-393-7215 (9 a.m. - 5 p.m., Monday to Friday)
Fax: 416-393-7083
Email: Nancy Marshall at nmarshall@torontopubliclibrary.ca

Sincerely,

Josh

Nancy Marshall - Proposed reduction of services at Torontto public Libraries.

100

From: Rosemary Draper <rosemary.draperis@rogers.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 19, 2011 1:45 PM
Subject: Proposed reduction of services at Torontto public Libraries.
CC: "Josh Matlow" <councillor_matlow@toronto.ca>

As a St. Paul's Riding resident I wish to voice my objection to reduction of services so important to literacy in our country. I believe that many residents, like myself, would rather have a small % of increase in our taxes in this city than have an uncalled for cut in services to Libraries.

I would also propose however, that a suitable group of people (young, youthful , and more experienced thinkers in the needs of the population as a whole) be given the task of reviewing the activities of our libraries to make recommendations for updating these for the most appropriate programming for current and future societal needs.

A reply is requested.

Rosemary Draper
3 Braemar Ave.
Toronto . M5p 2L1

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Nancy Marshall - library services

From: Jane Swarney <jswarney@yahoo.com>
To: "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>
Date: October 19, 2011 1:46 PM
Subject: library services

Please do not reduce the hours or services of the libraries.This resource is available to all,but our citizens with limited funds can obtain reading material,computer time,social contacts,children's activities plus much more with in walking distance,no transit fare, of their homes.How could you think of reducing this particular service?I would prefer that some more elite service --parking for councillors,snacks for councillors,higher parking fees in city garages for those who can afford a car be implemented and that a free educational service be maintained.Jane Swarney

Nancy Marshall - proposed service reductions 102

From: Zorana Rose <zrose@rogers.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 19, 2011 2:01 PM
Subject: proposed service reductions

I oppose proposed service reductions.
I hope this helps.
Regards,
Zorana

Zorana Rose, ND
Doctor of Naturopathic Medicine
Mailto:care@ZoranaRoseND.com

59 Chaplin Crescent
Toronto, ON
M5P 1A2
416.323.0040
Yonge and Davisville

http://ZoranaRoseND.com/

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Nancy Marshall - Library hour reductions

From: Roger Knox <rknox27@yahoo.ca>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 19, 2011 2:28 PM
Subject: Library hour reductions

Dear Nancy Marshall,

I oppose the Library Board's reductions to library hours. The cuts will affect adversely people such as me who are looking for jobs and need to use library resources including the internet. Employment Centres only are open during standard hours Monday-Fridays. Internet cafe's are too expensive. Please convey my concerns to those responsible.

Sincerely,
Roger Knox

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From: Ginette Davies <flowergem@sympatico.ca>
To: <nmarshall@torontopubliclibrary.ca>
CC: <councillor_davis@toronto.ca>, <councillor_doucette@toronto.ca>, <counci...
Date: 19/10/2011 4:00 pm
Subject: Please keep our libraries open.

It is outrageous that you are still considering any cuts to our libraries, cuts to branches or hours.
The library is not gravy in any way. If anything, they need more staff! They have done so well with all cuts up to now.
Where to get more money?? Give better parking tickets where they count! The expensive kind of tickets.
My daughter says since it is winter, sell more hot chocolate at the hockey rinks but don't make it harder to go to the library?!

I admit that we have a hard enough time keeping up with our tax increases, but there are other people in this city who seem to have a little more money on their hands than we do and could be paying fairer taxes!

You need to try harder to serve my family and community better. Please.

Ginette, Matthew, Lily, Ruby and Arthur Davies

Nancy Marshall - Service Reduction

105

From: Sheila Hazell <hazell@london.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 19, 2011 5:33 PM
Subject: Service Reduction
CC: Councillor Paula Fletcher <councillor_fletcher@toronto.ca>

Dear N Marshall

My daughter and use the library services regularly evenings and weekends. Reducing the hours of our library would greatly impede my daughters' ability to print and do some of her homework at the library.

So I ask that you turn back the proposed cuts and keep our libraries intact, in fact our Sunday service is already only four hours long.

Sincerely,

Sheila Hazell

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Nancy Marshall - Cuts to library service

From: Isabel Rose <isabelrose@rogers.com>
To: "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>
Date: October 19, 2011 5:48 PM
Subject: Cuts to library service

I'm a former library manager/librarian. I support library service but in these times of deficits, Ii think the Library has to accept some kind of cut-back. Perhaps 10% is too much. I suggest the Library put forward a reasonable alternative.

Good Luck.
Isabel Rose
St. Paul's Riding

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Nancy Marshall - deer park library

From: Harriet Sidler <hsidler@rogers.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 19, 2011 7:38 PM
Subject: deer park library

I live in the yonge and st. Clair area and am a huge fan of the deer park library. I work and the times that I can frequent the branch are after 5pm or Saturdays. Not having the branch stay open after 5pm on Friday has been a huge inconvenience, especially when I am expected to pick up holds in a timely fashion.

I hope you will respect the working person and maintain (at minimum) the branch hours schedule.

H Sidler

Nancy Marshall - Proposed service reduction to Northern District Public Library

From: KRISTINA TURNER <kristinaturner@rogers.com>
To: "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>
Date: October 19, 2011 9:10 PM
Subject: Proposed service reduction to Northern District Public Library

Dear Ms. Marshall,

I am writing to express my disappointment in the proposed service reduction to the Northern District Public Library, cutting 9.5 hours per week. This amounts to three mornings a week and I think this is unacceptable for such a busy, central resource. I visit it once or twice a week, alone and with my children, and frequently use the library system online to order books and have them delivered to the library so I can pick them up, as well as spending time in the children's section. Every time I visit the library, at any time of day, it is busy.

It would be very inconvenient to have it closed for three out of five weekday mornings. I feel strongly that the Mayor's idea of reducing library service by 10% is poorly thought through, and that this library should not be targeted for a service reduction.

Sincerely,
Kristina Turner

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Nancy Marshall - No cuts to library service/hours - please!

From: Trish O'Reilly <TRISHOR@sympatico.ca>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 19, 2011 9:33 PM
Subject: No cuts to library service/hours - please!
CC: Councillor Fletcher <Councillor_Fletcher@toronto.ca>

If the library board makes service cuts or closes branches/reduces hours it is no different than if Mayor Ford had done it himself.

Toronto has one of the best – and most heavily used – library systems in the world. And the citizens of Toronto, myself included, want to see that maintained.

Our libraries are an incredibly valuable resource to all Torontonians but especially precious to lower income residents and immigrants, who find resources there that are not available to them elsewhere. Library branches and services, as far as I am concerned, constitute "essential services" for the large and diverse population of our city.

Please do not cut off our lifeline. Do not curtail this fantastic – and deeply necessary – resource.

Take a leaf from the police chief's book and stand up for our libraries.

Ford's so-called budget deficient was mostly a mirage, so don't cave to pressure. Fight for our libraries.

Please. And thank you.

Sincerely,

Trish O'Reilly-Brennan
M4J 1K6

110

From: Dorothy Wheeler <doken@rogers.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: 20/10/2011 10:54 am
Subject: Reduced Hours

Reduction of hours are unreasonable at a time when unemployment requires higher usage of libraries -researching jobs ,studying, increase in reading because of lack of money for alternative cultural events .

If nothing else ,Libraries allow the Homeless to get warm for a couple of hours as wel as improving one's mind.
Dorothy Wheeler

Nancy Marshall - High Park Library Cuts

111

From: Bob Warburton <bwarburton@bell.net>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 20, 2011 10:56 AM
Subject: High Park Library Cuts
CC: "Jeff D. Derksen" <jeff@highparkra.org>, Gord Perks <councillor_perks@toronto.ca>

Ms. Marshall,

Please note that I and many others are very supportive of these very necessary cuts to city services to help balance the city budget. Six hours out of the total operation hours over the course of a week is both modest and manageable. The city must reign in spending and put the brakes on further tax increases – if not there may come a day when the libraries will be closed completely. While not preferred, this is a very necessary course of action.

It is easy to shout with rage and rant about the injustice of it all but with a sober examination of our current fiscal reality this is a very sensible thing to do.

Thank you.

Bob Warburton
High Park Resident

Nancy Marshall - Reducing library hours

112

From: Nicole MacDonald <Nicole.MacDonald@rci.rogers.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 20, 2011 11:11 AM
Subject: Reducing library hours
Attachments: Part.002

To whom it may concern,

It has come to my attention that in order to meet Mayor Rob Ford's ridiculous demands, the Library is considering reducing the hours at all the libraries within my neighborhood: Jones, Pape and Riverdale. I work 9 to 7 Monday's through Friday's, therefore the later hours and Saturday is the only time I have to get to the library. I am a book addict and go to the library at least once a week if not twice. The Jones location is walking distance from my home which makes it my ideal library, and the hours suit my needs. If the hours are reduced at Jones and Riverdale as well as Pape I will no longer have the time or opportunity to go to the library and this will be devastating.

The best resource that our city has is the library and our amazing library system. I am deeply saddened that the public library would consider reducing the hours of the 3 libraries that are in my neighborhood are essentially on the chopping block for reduced hours. In reducing the hours at all of these locations the residents of Ward 30 will be losing their access to literature. The Jones Library in particular is always busy and bustling. On the very rare occasion that I make it to the library during the day, the library is packed and the librarians are constantly kept on their toes.

I plead that the library board strongly reconsider reducing the hours at these locations, particularly the Riverdale and Jones locations.

Nicole MacDonald
Ward 30 resident and book lover

Nancy Marshall - please dont touch our libraries

113

From: Marsha Kirzner <marshakirzner@rogers.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 20, 2011 11:16 AM
Subject: please dont touch our libraries

Dear Ms. Marshall,

I am writing to express my full opposition to any cuts to our libraries, including hours and staffing. We need our libraries. We need good staff. Please do not touch a great service.

Yours truly, Marsha Kirzner

Nancy Marshall - Reduced library hours

114

From: BRADLEY CRAWFORD <diandbradcrawford@rogers.com>
To: "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>
Date: October 20, 2011 12:11 PM
Subject: Reduced library hours

Ms. Marshall -- If the City's proposal is to reduce the hours at Deer Park library from 62 to 56 hours a week, by remaining closed longer on two days, it seems to me we should accept it as our contribution to reducing the deficit. The inconvenience to readers will surely be minimal - even if perceived! Rgrds,

Bradley Crawford

Nancy Marshall - Library Cuts

From: Lisa Garnet <lisaannegarnet@gmail.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 20, 2011 12:48 PM
Subject: Library Cuts

115

Dear Ms. Marshall,

I would to express my disapproval of the proposed service reductions to the Toronto Public Library. I believe the Mayor's demand of a 10% service cut to quote Josh Matlow, the Toronto City Councillor for Ward 22, "is arbitrary, far too simplistic, and lacks context... The proposed reductions would have an unnecessarily adverse effect on our Public Library system – a system that has seen growing demand and must be protected."

As committed customers of the TPL my family would be directly effected.

Thank you for your consideration in this matter.

Lisa Garnet

Nancy Marshall - Re: Protecting Toronto's Public Library System

From: Harriet Wagman <harr@rogers.com>
To: Josh Matlow <councillor_matlow@toronto.ca>
Date: October 20, 2011 12:50 PM
Subject: Re: Protecting Toronto's Public Library System
CC: "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>

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think there must be a rational way of making these decisions.

cannot the library board and / or council look at the hours branches are open and the rate at which books are checked out (daily / weekly/ monthly rates).

having said that, i do believe that in economically challenged areas of the city, branch hours should not be reduced. that makes these cuts truly an equity exercise.

half old harr

From: Josh Matlow <councillor_matlow@toronto.ca>
To: harr@rogers.com
Sent: Tuesday, October 18, 2011 4:10:26 PM
Subject: Protecting Toronto's Public Library System

Josh Matlow Toronto City Councillor Ward 22

Dear Friends and Residents,
Over the next several weeks the Toronto Public Library Board will be considering service reductions to dozens of libraries across Toronto. I believe the Mayor's demand of a 10% cut from the Toronto Public Library is arbitrary, far too simplistic, and lacks context. Therefore, I will not be supporting service reductions to a system that so many of our residents value. The proposed reductions will have an unnecessarily adverse effect on our Public Library system - a system that has seen growing demand and must be protected.
The suggested service reductions that would affect Ward 22 residents include:

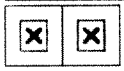
- **Deer Park Public Library** - reduce the number of hours from 62 to 56 hours per week, a 6 hour reduction (equivalent to two mornings)
- **Northern District Public Library** - reduce the number of hours from 69 to 59.5 per week, a 9.5 hour reduction (equivalent to approximately three mornings)
- **Forest Hill Public Library** - reduce the number of hours from 62 to 56 per week, a 6 hour reduction (equivalent to two mornings)

Currently there are no proposals to reduce **Mount Pleasant Public Library** from 40 hours a week.
Please contact the Toronto Public Library Board to tell the members your position on the proposed service reductions. You can contact the Board by writing, phoning, faxing or

emailing the Board Secretary.

The Secretary - Toronto Public Library Board
789 Yonge Street, Toronto, Ontario M4W 2G8
Phone: 416-393-7215 (9 a.m. - 5 p.m., Monday to Friday)
Fax: 416-393-7083
Email: Nancy Marshall at nmarshall@torontopubliclibrary.ca

Sincerely,
Josh
City Councillor
Ward 22 - St. Paul's
www.joshmatlow.ca



This message was sent to harr@rogers.com from:

Councillor Josh Matlow | Suite B26 100 Queen Street West | toronto, on M5H 2N3, Canada

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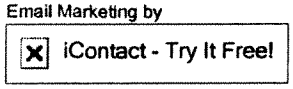

Nancy Marshall - Deer Park Library Cuts

117

From: Debra Alexander Nesbitt <debra@wordmavenmusic.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 20, 2011 2:07 PM
Subject: Deer Park Library Cuts

Hi Nancy,

I agree with Josh Matlow regarding proposed cuts to my Deer Park Library hours!

I LOVE the TPL. As an ex-pat American who has lived in Nashville, Austin, New York, and the Boston area, I find our Toronto library system to be superior, and I'm proud of it.

For heavens sake, keep the library strong.

Sincerely,

Debra Alexander

http://www.wordmavenmusic.com

"Words make you think a thought. Music makes you feel a feeling.
A song makes you feel a thought." –E.Y. Harburg

WORD MAVEN
301-5 Mallory Gardens Toronto ON M4V 2A7
416.930.9673 debra@wordmavenmusic.com
MUSIC
Debra Alexander

wordmavenmusic.com
Education / Publishing / Performance

Nancy Marshall - Fw: proposed cuts to library hours and budget

118

From: MYRNA LEVY <m-levy@rogers.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 20, 2011 4:36 PM
Subject: Fw: proposed cuts to library hours and budget

Dear Ms Marshall,

This is an email that I sent the Coucillors who sit on the TPL board.
Myrna Levy

--- On **Thu, 10/20/11, MYRNA LEVY** ***<m-levy@rogers.com>*** wrote:

> From: MYRNA LEVY <m-levy@rogers.com>
> Subject: proposed cuts to library hours and budget
> To: Councillor_Ainslie@toronto.ca
> Cc: councillor_davis@toronto.ca, councillor_doucette@toronto.ca, councillor_palacio@toronto.ca, councillor_robinson@toronto.ca
> Date: Thursday, October 20, 2011, 4:33 PM
>
> Dear Councillors,
>
> I am trying to make sense of recent Toronto Public Library Board discussions.
>
> Use of the Toronto Public Library has steadily increased in recent years, both in the number of people coming to the various branches of the library and in the number of materials borrowed.
>
> Yet the Board is considering cutting library hours and its aquisition budget. Is this how you celebrate success?
>
> This makes no sense!
>
> Why can't the Library spread its cuts over two years as the Police Board just received permission to do?
>
> That would make cents!
>
> Myrna Levy

Librarian's Office
LIBRARY
OCT 26 2011
CEIVED

56 Parkhurst Blvd.,
Toronto, ON, M4G 2C9
October 20, 2011

119

Toronto Public Library Board Members,
789 Yonge Street,
Toronto, ON M4W 2G8.

Dear Board members:

I urge the Toronto Public Library Board to give careful thought to the impacts that cuts in the Library's Operating Budget could have on Toronto's immigrant communities and on the city's ability to accommodate immigrants in peaceful and productive ways.

My concern stems from findings of a study that documented the importance of municipal services to immigrant settlement, which I conducted several years ago with Dr Marcia Wallace.* For that study we looked at the challenges faced by municipal service providers in their dealings with growing immigrant populations. To our surprise we found that **the public library was the service that many immigrants valued above all others**, for several reasons:

- Libraries provided resources for people trying to learn English;
- Libraries provided access to the internet for people who did not have computers at home, and thus allowed them to search online for jobs, housing, and other requirements for successful settlement;
- Libraries stocked books in immigrants' first languages;
- Libraries provided young people from crowded homes with quiet places to study;
- Libraries often provided space at low cost for community meetings;
- For all the above reasons, libraries helped immigrants feel at home in their neighbourhoods and comfortable in the city.

According to the 2006 census, half of Toronto's 2006 population was born outside Canada, and half of all immigrants had arrived within the previous 15 years. It would be short-sighted and perhaps detrimental to Toronto's well-being, therefore, to weaken a service that plays such an important part in helping immigrants gain a foothold in our city.

Yours sincerely,

Frances Frisken

Frances Frisken,
Professor Emerita/Senior Scholar, Urban Studies,
York University
ffrisken@teksavvy.com
416-480-2313

*The entire study can be downloaded as a PDF file by googling "The Response of the Municipal Public Service Sector to the Challenge of Immigrant Settlement".

Nancy Marshall - Ward 22

120

From: elizabeth nedeczky <elizabeth.nedeczky@sympatico.ca>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 21, 2011 12:47 PM
Subject: Ward 22

Dear Ms Marshall,

I am writing to You, and conveying my displeasure in regards to the proposed reduction of Library hours at the Northern District Library
on Orchard View Boulevard.
Please do not cut the hours of my Library or any other within the City of Toronto.
That is not the way to go! Libraries are very important to every member of our Communities.

Would You not want our children to grow up to be educated men/women? I know we are living in very hard times. There must be countless other ways to make up for the budget shortfall, applicable to libraries. Why not suggest a small user fee, as opposed to shorter hours?

I thank You very much for Your kind consideration, and remain

Yours very truly,

Elizabeth Nedeczky
601-78 Holly Street,
Toronto, Ontario
M4S 3C9
416-489-9988

121

Nancy Marshall - I do not agree with the proposed service reductions

From: Michael Bock <bock@rogers.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 21, 2011 2:06 PM
Subject: I do not agree with the proposed service reductions

Why doesn't Mayor Ford simply re-establish the tax on vehicle registrations he got rid of? Reducing services at the libraries is arbitrary and certainly not the way an enlightened, progressive, literate society proceeds.

Sincerely,

Michael Bock
31 Lemay Rd
Toronto, Ont
M4S 2X2

122

Nancy Marshall - Deer Park Library

From: Wendy Frew <wfrew@bell.net>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 22, 2011 2:41 PM
Subject: Deer Park Library

Dear Ms Marshall

I am a resident of the St. Clair and Yonge area and a frequent user of the Deer Park Library. I am concerned about the proposed reduction of hours to the library. As I am sure you are aware, Deer Park already provides no Sunday service and closes at 5 p.m. two days a week.

It is my understanding that the proposed cuts will be considered by the Library Board over the next several weeks. I am therefore writing to ask you to reconsider your decision and/or make public the evidence upon which you are basing your decision.

I know that these are fiscally challenging times and the budgetary decisions you are being forced to make are not easy. However, I do not feel that cutting back hours is the way to go.

Thank you for your consideration.

Wendy Frew

"Cutting libraries in recession is like cutting hospitals in a plague"
— Eleanor Crumblehulme

wfrew@bell.net
416-925-6011

123

Nancy Marshall - Re: Opposed to library cuts

From: Saeed Rouhani <saeedrouhani@gmail.com>
To: Nancy Marshall <nmarshall@torontopubliclibrary.ca>
Date: November 11, 2011 3:23 PM
Subject: Re: Opposed to library cuts

New letter:

Hello,

I am a resident of Toronto, St. Paul's ward, and I am not in agreement with the mayor's efforts to cut the library budget. Access to information is a crucial pillar of a strong liberal democracy, where individual rights are upheld. The library is an integral educational system in our city, and without it, both upper and lower income individuals will suffer from diminished access to information, self-education, as well as a host of services (including free classes) that promote social and economic well-being.

A liberal democracy requires the provision of access to education for all individuals, especially youth, regardless of economic background and parental wealth.

I find it challenging to trust the current mayor, as his proposals and programs seem antagonistic to our city's well-being. I know that more and more Torontonians are starting to question the current mayor and his approach to Toronto.

Regards,

Saeed

On Fri, Nov 4, 2011 at 1:13 PM, Nancy Marshall <nmarshall@torontopubliclibrary.ca> wrote:

> Yes.
>
> >>> Saeed Rouhani <saeedrouhani@gmail.com> 03/11/2011 4:07 pm >>>
>
> Hello,
>
> If it's going to be part of the public record, can I send a revised letter to be included?
>
> Thanks,
>
> Saeed
>
> On Thu, Nov 3, 2011 at 4:04 PM, Nancy Marshall <nmarshall@torontopubliclibrary.ca> wrote:
>
> > Thank you for your email communication to the TPL Board. It will be included in communications to the Board at the Nov. 21st meeting.

Per Section 20.6 of the Board's Procedural By-law, unless you request the removal of your personal information, it will become part of the public record.
Thank you for your interest in the Toronto Public Library.
Nancy Marshall
Administrative Coordinator
City Librarian's Office
Toronto Public Library
Tel: 416-393-7215
Fax: 416-393-7083

>>> Saeed Rouhani <saeedrouhani@gmail.com> 23/10/2011 2:23 pm >>>

Hello,

I am a resident of Toronto, St. Paul's ward, and I am adamantly opposed to the mayor's misguided efforts to cut the library budget.

I have no trust in this mayor, his actions and programs are destructive and suspect, and I know that more and more Torontonians are feeling the same way.

Regards,

Saeed

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Nancy Marshall - PROTECT Northern District and ALL Toronto Libraries

From: Rebecca Sernasie <rjs7house@hotmail.com>
To: <councillor_matlow@toronto.ca>, <nmarshall@torontopubliclibrary.ca>
Date: October 24, 2011 9:37 AM
Subject: PROTECT Northern District and ALL Toronto Libraries

Dear Mr. Josh Matlow and Toronto Public Library Board,

I am a citizen-user the Northern District Public Library. On any given day, at every hour (including Friday nights), the Northern District Library is full of people. It is one of the busiest, most-utilized libraries I've ever seen.

I don't advocate lessening the hours of other libraries, but the fact that there are cuts proposed to Northern District and not to Mount Pleasant makes me think that the people overseeing the possible cuts are completely out of touch with the library system. Mount Pleasant is a tiny library with nowhere to sit, whereas Northern District is a huge hub, with study areas, sitting areas, computer areas, and areas for children. Why you would cut the hours in such an active library? It's as if no thought was going into these cuts whatsoever.

Not only am I strongly against cutting the hours, I believe hours should be added to our libraries. Further, if you cut back the hours that working people can actually attend libraries (evenings and weekends), you will start claiming that less people use the library (because they *can't*), and reduce the hours even further - or worse, close libraries.

Beyond the fact that the Northern District library is fantastically populated, here are reasons that ALL libraries should be kept open and actually extended in hours:

- On any given day at the library you can find people using the Internet, people who cannot afford an Internet connection or a computers at home. These people would otherwise be completely cut off to the online world, job applications, searches and research. It is a middle-class illusion that all people have computers or the Internet at home. This is why it's so important to keep libraries open, and maintain their hours of operation.

- You can find seniors being taught how to use the Internet, people getting FREE legal advice, and in their own language; people can get tax advice, job search help, and financial planning. All for free. All under one organization: the library.

- There is contact with favorite authors and the many cultural programs– all for free.

- Books, movies, magazines, journals, information, history, culture - for free. Not everyone has $20.00 to spend every time the want to a read a book, nor should they, because at the library, it's free. Our predecessors valued knowledge as a right, not a price.

- People come in from the cold or the heat, and instead of being forced into corporate dead space (such as a mall), they may read a book. Also, homeless people are ushered out of malls. Libraries are one of the few places they are allowed.

- Mothers can bring their children to programming, creating community and stimulating their children at the

same time.

- You can find tutors helping children new to Canada to read so they can excel in their classes. The lonely experience of moving to a new country is lessened, as they have at least one new friend.

The library is not a luxury; it is a necessity for many people and it gives everyone, not just the rich and middle class, access to history, literature, culture, and the Internet.

To close down or cut down library hours is to violate people's freedom to access information. Contrary to popular belief, the Internet DOES NOT replace libraries. Libraries are extensive, non-bias repositories of credible information. The Internet is privately owned, controlled and censored both by "search engines" and by content. This is a fact. It is appears to be shared space, but it is not. Libraries are public, we own them, they cannot be taken away – unless you take them away from us.

Lastly, as public servants, Rob Ford and the City Councillors are here to serve the public: we pay your salary with our taxes. Listening to us is not a courtesy, it is your job. We have begged and pleaded (in letters and in person) to keep libraries in tact. It is your job to act on our behalf. This is not a business, this is a city, with people who want more than a "balanced budget" for their tax dollars – and we want our libraries. Libraries bridge a social divide, giving *anyone* access and opportunity to better themselves.

Sincerely,
Rebecca Sernasie

Date: Tue, 18 Oct 2011 16:10:53 -0400
To: danschneiderman@hotmail.com
From: councillor_matlow@toronto.ca
Subject: Protecting Toronto's Public Library System

Josh Matlow Toronto City Councillor Ward 22

Dear Friends and Residents,
Over the next several weeks the Toronto Public Library Board will be considering service reductions to dozens of libraries across Toronto. I believe the Mayor's demand of a 10% cut from the Toronto Public Library is arbitrary, far too simplistic, and lacks context. Therefore, I will not be supporting service reductions to a system that so many of our residents value. The proposed reductions will have an unnecessarily adverse effect on our Public Library system - a system that has seen growing demand and must be protected.
The suggested service reductions that would affect Ward 22 residents include:

- **Deer Park Public Library** - reduce the number of hours from 62 to 56 hours per week, a 6 hour reduction (equivalent to two mornings)

- **Northern District Public Library** - reduce the number of hours from 69 to 59.5 per week, a 9.5 hour reduction (equivalent to approximately three mornings)
- **Forest Hill Public Library** - reduce the number of hours from 62 to 56 per week, a 6 hour reduction (equivalent to two mornings)

Currently there are no proposals to reduce **Mount Pleasant Public Library** from 40 hours a week.

Please contact the Toronto Public Library Board to tell the members your position on the proposed service reductions. You can contact the Board by writing, phoning, faxing or emailing the Board Secretary.

The Secretary - Toronto Public Library Board
789 Yonge Street, Toronto, Ontario M4W 2G8
Phone: 416-393-7215 (9 a.m. - 5 p.m., Monday to Friday)
Fax: 416-393-7083
Email: Nancy Marshall at nmarshall@torontopubliclibrary.ca

Sincerely,
Josh
City Councillor
Ward 22 - St. Paul's
www.joshmatlow.ca

This message was sent to danschneiderman@hotmail.com from:
Councillor Josh Matlow | Suite B26 100 Queen Street West | toronto, on M5H 2N3, Canada
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Nancy Marshall - REDUCING HOURS AT TORONTO PUBLIC LIBRARIES

From: John Newell <jcnewell@sympatico.ca>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 24, 2011 10:56 AM
Subject: REDUCING HOURS AT TORONTO PUBLIC LIBRARIES
CC: Josh Matlow <councillor_matlow@toronto.ca>

Hello Nancy,

It saddens me that many Toronto politicians have little understanding of the role our libraries play in binding together the social fabric of our City and are key to its fate of whether it prospers or withers in the turbulent times ahead. Perhaps they do not realise that for many our libraries are:

1) The first stop for people new to the City from within Canada or abroad. It gives them instant internet access to the world and local services to help them establish roots here at minimal cost and time.

2) For the unemployed, it is a valuable resource and a refuge from distractions at home that can have negative effects on job searches.

3) For youth and students it is a place where they can study in peace when life at home may be full of tension and /or be disfunctional.

4) A second home for seniors and a destination worth getting out to as it provides an array of magazines and books that they could not afford or want to purchase. The staff provide a valuable contact with the outside world when their world is shrinking.

All these groups need to have access to their local library daily. Having a resource such as this sitting idle for much of the time is a waste of capital and a false economy. Toronto needs its libraries if it is to prosper. Carnegie was no fool.

Yours sincerely,

John and Brenda Newell

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Nancy Marshall - Library Cuts

From: Theresa Spohn <tspohn@sympatico.ca>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 25, 2011 12:22 AM
Subject: Library Cuts
CC: Paula Fletcher <councillor_fletcher@toronto.ca>

Hello:

I am writing to object to the service reductions being proposed by the Library Board.

In an information age, our society cannot afford to limit access to knowledge. Ideally, branches should be open 7 days a week. The library system's investment in electronic communication means those who cannot afford a computer or a cellphone are not being left behind. As a forum for public events and gatherings the local libraries provide an important community hub which ensure every neighbourhood is vibrant. And our economy benefits immensely from the ESL and job search training provided to all new Canadians and new job seekers wishing to take advantage of these services. Why limit a service that allows everyone a chance to participate in our economy?

Finally, if the police services can avoid a 10% reduction in services when crime rates are actually going down why is the Library Board not fighting tooth and nail to defend its vital role in ensuring every Torontonian is an active participant in the Information Age?

Theresa

Theresa Spohn
26 Allen Avenue
Toronto, ON M4M 1T4
(416) 406 - 3045

Nancy Marshall - No cuts to Toronto Public LIbrary 127

From: sally danto <sally1856@gmail.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 25, 2011 8:14 PM
Subject: No cuts to Toronto Public LIbrary

October 23, 2011

Dear Ms. Marshall,

I am writing at the urging of my Councillor, Josh Matlow. I oppose any cuts whatsoever to the Toronto Public Library System.

My home branch is Deer Park, but I have had the pleasure of visiting and using many branches throughout the city. No matter where I go – the Northern Branch, the Barbara Frum, Forest Hill, or Leaside – no matter the time of day, the library is, pardon the cliché, a bee hive of activity. People are learning English with their tutors, children are enjoying Story Hour, others are enjoying computer access – presumably because they do not own their own. People are becoming informed by reading the daily newspapers and the monthly magazines.

I am able to buy books, but I prefer the commonality, the feeling of "oneness," and certainly the cost savings of using the library. It is a wonderful opportunity to be able to bring in a book from another branch and have a really good browse through a book, a book that may not be readily available to purchase, anyway. I don't mind being in a queue to read a book. There's so much else to read, waiting is a good discipline, and sharing is a beautiful thing. And then, there's always the thrill when you get that phone call and the automated voice tells you the book you requested has arrived. Which book was that? The surprise is delightful when you go to collect.

But more important than my love for the library, is the absolute essential nature of it. It is the great circulatory system of Toronto through which knowledge and communication flow. I worry about those less proficient in English, those who do not have other access to books and magazines and the internet like I do. I worry about children who, deprived of the wonder of picture books, will grow up to be non-readers and uncritical thinkers. Citizens without knowledge, information or the ability to communicate with one another live in a doomed city.

Toronto will indeed by impoverished in a very fundamental way, should any of these cuts to service – I believe "efficiencies" is the neutered and malignantly benign term we are using these days – be enacted.

I do have two proposals. It is my understanding that overdue fines do not go into the TPL's coffers. I don't know where they go, but I've been told by librarians that these fines do not support the library in any way. This should be remedied at once. In addition, I would suggest putting into place an annual Pay-What-You-Can Drive. I, for one, would be happy to make an annual donation to keep the libraries open and fully-functioning. This would not be a mandatory user fee. So many people cannot afford that. But I bet people like me would be happy to pay an annual donation to maintain one of the best library systems in North America.

Yours respectfully,

Sally Danto

32 Oriole Gardens
Toronto, ON M4V 1V7

(416) 922-0332

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Nancy Marshall - RE: Protecting Toronto's Public Library System

From: Roman Mular <rmular@rogers.com>
To: "'Josh Matlow" <councillor_matlow@toronto.ca>
Date: October 25, 2011 8:22 PM
Subject: RE: Protecting Toronto's Public Library System
CC: <aathana@toronto.ca>, <nmarshall@torontopubliclibrary.ca>

Hello Josh,

Whenever you disagree with a proposal, you always complain that you do not have sufficient information and the proposal is simplistic. However, the proposals that you put forward never have any supporting information whatsoever.

Your statements and ideology are clearly that of a far left wing NDP socialist nut case, but that is not what you portrayed yourself to be in the election campaign. You represented yourself to be a person of centrist logic but now you are evidently an extreme left wing bozo along with your pals Mike Layton and Paula Fletcher,

The Toronto Public Library System requires at least a 17% cut rather than a 10% cut. The rational as follows:

1. Students now do research via Google rather than wasting time at the library with out of date paper content.

2. Many people now download books to a Kindle or iPAD device rather than the ecologically wasteful printed book.

3. Libraries were useful in the 1950s era when there was no technology but now the reality is that only a few individuals with no technology knowledge (perhaps like yourself) need a storage room with printed books.

Regards,

Roman Roy Mular
Home Tel: 416-932-0049
Mobile: 416-277-7970

From: Josh Matlow [mailto:councillor_matlow@toronto.ca]
Sent: October-18-11 4:11 PM
To: rmular@rogers.com
Subject: [Bulk] Protecting Toronto's Public Library System

Dear Friends and Residents,

Over the next several weeks the Toronto Public Library Board will be considering service reductions to dozens of libraries across Toronto. I believe the Mayor's demand of a 10% cut from the Toronto Public Library is arbitrary, far too simplistic, and lacks context. Therefore, I will not be supporting service reductions to a system that so many of our residents value. The proposed reductions will have an unnecessarily adverse effect on our Public Library system - a system that has seen growing demand and must be protected.

The suggested service reductions that would affect Ward 22 residents include:

- **Deer Park Public Library** - reduce the number of hours from 62 to 56 hours per week, a 6 hour reduction (equivalent to two mornings)
- **Northern District Public Library** - reduce the number of hours from 69 to 59.5 per week, a 9.5 hour reduction (equivalent to approximately three mornings)
- **Forest Hill Public Library** - reduce the number of hours from 62 to 56 per week, a 6 hour reduction (equivalent to two mornings)

Currently there are no proposals to reduce **Mount Pleasant Public Library** from 40 hours a week.

Please contact the Toronto Public Library Board to tell the members your position on the proposed service reductions. You can contact the Board by writing, phoning, faxing or emailing the Board Secretary.

The Secretary - Toronto Public Library Board
789 Yonge Street, Toronto, Ontario M4W 2G8
Phone: 416-393-7215 (9 a.m. - 5 p.m., Monday to Friday)
Fax: 416-393-7083
Email: Nancy Marshall at nmarshall@torontopubliclibrary.ca

Sincerely,

Josh

City Councillor
Ward 22 - St. Paul's
www.joshmatlow.ca

129

Nancy Marshall - Jones branch library hours cut?

From: Amy Withers Eckert <amy.withers@gmail.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 26, 2011 9:39 AM
Subject: Jones branch library hours cut?
CC: Councillor Fletcher <councillor_fletcher@toronto.ca>, <Councillor_davis@toronto.ca>

hi there,

i am user of the jones branch library (dundas and jones). I have heard that it is to lose 10-13 hours. I am quite concerned about this.

I have contacted my city councillor, cc-ed above.

I hear there is a survey online? **Please give me the exact link.**
I assume that there is a public meeting for my library. **Can you tell me the date/time?**

Please pass the below on to the Library Board members:

Dear Councillor and Board Members:

This is a cut to services.

Just in case you don't know Jones library: personally my family uses it a few times a week. Sometimes we attend special events (bake sale fundraising) and puppet shows. Also we attend their baby story time. The library is never empty. I am always amazed at the diversity of ages in our library. There are many services there that are not important for me personally (settlement workers, english language help, homework help, computer literacy help etc), these services are clearly used by folks in my neighborhood.

Locally our nearby community centre (Matty Eckler) is closed for renovations. So cutting hours at this specific time in our neighborhood will mean that the teens, caregivers and seniors will probably be left with spending time at the mall. Considering that a public building exists...I find this sad.

Already we go to the library and find it closed 2 -4 mornings a week and 2-4 evenings a week. It is already closed on sundays.

Although some people say this is efficiency, I think that efficient use of public dollars is to use public facilities to their fullest. Don't cut more hours from the Jones branch.

thanks, Amy

130

Nancy Marshall - Proposed cuts reported in tonight's Globe article...

From: Erich Volk <erich.volk@gmail.com>
To: <nmarshall@torontopubliclibrary.ca>, <mary-margaret@mcmahoncan.ca>
Date: October 28, 2011 8:39 PM
Subject: Proposed cuts reported in tonight's Globe article...

Ms Marshall,
Please accept this message on behalf of the full board.
In a Globe article published online tonight -- "New Library Board Proposes Shutting 38 Branches" -- it seems that some lunatic board member is mocking the outrage expressed earlier in the fall by a huge segment of Toronto citizens. Do the minions of Rob Ford enjoy polarizing Toronto, must concerned citizens continually fight this kind of thinking? Is this a very bad joke? The board should summarily dismiss these new proposals.

Councillor McMahon,
Please continue to support TPL.

Regards,

Erich Volk
316 Kenilworth Avenue
Toronto, Ontario M4L 3S8
416.694.6497
erich.volk@gmail.com

131

Nancy Marshall - the 10%

From: Pat McNeill <mcneill.pat@gmail.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 28, 2011 10:07 PM
Subject: the 10%

Please board members,do your job and find the 10% like everyone else in the world is now forced to do,TY P.M.

Librarian - Possible closures

132

: "Adam M. Anklewicz" <adam@anklewicz.com>
<citylibrarian@torontopubliclibrary.ca>
October 29, 2011 9:09 AM
ject: Possible closures

Ms. Pyper,
read this disturbing news about the possibility of the city closing 38 libraries. While the article many options, I'm not fond of any of them from the most minor of limiting hours, to the more of closing a third of city's fleet. I'm sure you know how important libraries are to the community, not going to innumerate the reasons. Instead I'll just say that I love the Toronto Public Library, I xcited when I receive emails telling me my books are ready to pick up, and my plans for today lly centred around picking up a book at the Pape/Danforth branch.

e do everything you can to keep Toronto's libraries the best in the world.

k you for your service to our city,

M. Anklewicz

@anklewicz.com
www.anklewicz.com

133

Nancy Marshall - cost saving suggestion

From: jo-anne corbeil <espritedu@joannecorbeil.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 29, 2011 11:10 AM
Subject: cost saving suggestion

Dear Ms. Marshall,
I hope this email finds you well.
I am an avid user of our library system. As a matter of fact I travel to different libraries looking for books. As a user I have been granted the great priviledge of being able to return these books at my Davenport library which has been a wonderful service. It occured to me the other day that I would not mind losing that service and that I am quite capable of returning the books to the original library I borrowed from.
If you as a board had the mandate to implement this then surely costs in gas being used to ship the books to the original libraries would may be help this '10' per cent Rob Ford is after and it would not cost us any librarians.
Sincerely,
Jo-Anne Corbeil
416-726-5016

134

Nancy Marshall - board members' responsibilities

From: Charlynn Rhea <rhea.see@sympatico.ca>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 29, 2011 2:42 PM
Subject: board members' responsibilities

Dear TPL Board members,

It greatly concerns me that one of the TPL board members has advanced several recommendations, including shutting down 38 of Toronto's 99 branches, that would decimate our public library system.

According to the City of Toronto, the responsibilities of the board include the following specific matters:

a. directing and approving strategic plans, goals and policies for the library based on community needs, and ensuring that these plans are efficiently and effectively implemented
b. approving the annual operating and capital budgets for recommendation to City Council
c. acting as an advocate for library service, representing the library before City Council and in the community
d. protecting the public's right to read materials of their choice
e. hiring and evaluating the City Librarian, who is responsible for the day-to-day administration of the library and its staff
f. is legally accountable for the library's activities and for ensuring that it complies with all applicable legislation

This board member is failing to uphold his/her responsibilities, specifically a, c and d. His/her recommendations to close almost 40% of the city's libraries most certainly is not based on "community needs". His/her recommendations is in direct opposition to the responsibility of "acting as an advocate for library service". Surely shutting down 38 libraries deeply erodes the public's right to read in general, and the "public's right to read materials of their choice" specifically.

This board member is not upholding his/her responsibilities and should resign or be removed from the board.

Thank you,

Beth Wilson

Charlynn Rhea

321 Shuter Street
Toronto, Ontario
M5A 1W8

135

Nancy Marshall - [Possible Spam] libraries

From: Kennedy <willkennedy@bell.net>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 29, 2011 10:06 PM
Subject: [Possible Spam] libraries

I don't want our libraries to suffer cost cutting to such an extreme it's not necessary will kennedy

Nancy Marshall - Yorkville Public Library 136

From: Ian Carmichael <carmichaeli@sympatico.ca>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 30, 2011 4:38 PM
Subject: Yorkville Public Library
CC: <councillor_wongtam@toronto.ca>, john caliendo <jcaliendo@renvestcapital.com>, MORRISS Shirley <shirmorriss@sympatico.ca>

October 29, 2011

Members of the Toronto Public Library Board

The Secretary, Nancy Marshall at nmarshall@torontopubliclibrary.ca

Toronto Public Library Board

789 Yonge Street

Toronto, Ontario M4W 2G8

RE; November 1st meeting-Yorkville Public Library.

Dear Members of the Board.

I am writing on behalf of the ABC Resident's Association. We represent residents in the area of the Library and have recently been advised that the Board will be considering suggestions to increase revenues or reduce costs, and to advise on their feasibility. We further understand that staff have recommended against the closure of The Yorkville branch pointing out that "Yorkville is listed on the City's Inventory of Heritage Properties.[and] is a busy neighborhood branch in the top quartile of performance."

Our association appeals to the Board to support this staff recommendation.

Over the past 10 years Yorkville has been the decimated of many of it's historical sites. The many sky - scrappers that have been built have brought millions of dollars in development levies to the city and the residents now living in these buildings will continue to contribute millions more in tax dollars.The Yorkville branch is one of the City's busiest branches . It now serves a population of 42,168 people and holds special collections of local history materials. In 2010 it served 121,442 visitors, hosted 147 programs, and held 58,067 items with a circulation of 320,764.

Toronto Public Library Workers' Union
Local 4948 (CUPE)
20 Eglinton Avenue West, Suite 1109, Box 2053
Toronto, Ontario M4R 1K8
Tel: 416-440-7981 FAX: 416-440-7984
Email: local4948@rocketmail.com
Web: http://libraryworkersunion.blogspot.com

Local 4948

Affiliated with CUPE and the Toronto & York Region Labour Council

MAUREEN O'REILLY
President

BRENDAN HALEY
Vice-President

VIVECA GRETTON
Recording Secretary

CARMELA DEGIORGIO
Secretary-Treasurer

NAHID RAHNAVARD
North Region

KAREN SMITH
South Region

SAMEE LEE GROSSMAN
East Region

MARY BISSELL
West Region

PHILIP SINGER
North York Central Library

BRIAN RAYMER
Toronto Reference Library

JAMES JOHNSON
Facilities

STEVEN BURDICK
Support Services

SARAH DECLERCK
CUPE National

October 31, 2011

Toronto Public Library Board
C/O Toronto Public Library
789 Yonge Street
Toronto, ON M4W 2G8

Dear Members of the Toronto Public Library Budget Committee,

I am writing to you from the CUPE National convention in Vancouver. Members of the Toronto Public Library Workers Union Local 4948 spent the morning on October 30st with library workers from across the country, strategizing about how we can ensure that local city council's and library board's remain accountable to the public by protecting public library services for generations to come.

The report before the Budget Committee on November 1st contains a series of cuts to library services, including proposals to:

- Close the Yorkville branch
- Reduce the number of library branches to 60 from 98
- Eliminate computers at library branches
- Increase rental rates for library theatres, which are principally rented by non-profit amateur groups
- Jack up children's overdue book rates by 150%
- Create a new fine system for holds not picked up fast enough
- Allow corporate or individual "sponsors" to pay to attach their names to prized and historic book collections
- Reduce the size of branches like Northern District Library
- Introduce "pay for naming rights" for library branches
- Close the North York Central Library

This past summer, the library workers had an intensely personal conversation with Torontonians. Torontonians do not want cuts to the library service, including library closures, reductions in hours and reductions in the quality and breadth

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Email: local4948@rocketmail.com
Web: http://libraryworkersunion.blogspot.com

of the library service that Torontonians have come to rely upon. The people in Toronto did not elect the Mayor to make cuts to public services and by extension would not support a library board that opted to make cuts to library services.

Who should be strongest advocates for the Toronto Public Library? According to the Public Libraries Act, this is your role, as the Board. If the library board does not stand up to the City, this library board's legacy will be delivering the most devastating cuts to the library service ever in the history of this city.

To be fair, you cannot be expected to understand the complexity of this budget process in such a short time for such a large organization with such a long history of service to this City. But you should understand that books and libraries are not gravy. Libraries make this city livable and prosperous. Libraries make this city great.

Let me remind you of the radical cuts that you have already made and will consider in the next two weeks.

On October 17, you voted, after having been constituted as a new Library Board, to cut 5.7% of the library's budget, including 100 FTEs. These cuts will have devastating effects on the library service.

If you approve a further 4.3% cut to the library budget on November 21st, following your decision to cut 5.7% on October 17th, the Board will have voted in support of a staffing reduction of 17% since 1998. This reduction in staffing signifies the biggest staffing cut in the city of Toronto in a direct service delivery department. If you approve a further 4.3% cut, you will also be eliminating almost 20,000 open hours and the cuts to service that go with that and a whopping 27% cut to the library collection's budget in 2012 alone.

The cuts you voted to approve at the last board meeting on October 17th, including cuts to home library services (a service that delivers library materials to elderly people and patrons

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Email: local4948@rocketmail.com
Web: http://libraryworkersunion.blogspot.com

with limited mobility) and the expansion of self-serve RFID technology in order to reduce staff and services, will not be forgotten. If you will not stand up for public library services, we are committing to Torontonians that we, the library workers, will continue to defend library services. We should be doing this work together. It is a shame we are not.

I can't emphasize enough that all of these cuts are being done to the world's busiest public library system and to one of the city's greatest cultural institutions. This is a tragedy.

Let's call this charade what it is: a library is more than a building. With these cuts to staffing, hours, and collections, Torontonians will be left with a dying library service.

We are the library workers. We are the librarians, the public service assistants, the catalogers, the IT professionals, the maintenance mechanics and more. We are the ones who provide direct service delivery to the public. We are telling you tonight that if you continue along the lines of the trajectory you have charted thus far, you will have left behind a library service that is not sustainable.

Rest in peace Toronto public library - unless you, the Toronto public library board, comes to her defense. The citizens of Toronto will be watching you.

Sincerely,

Maureen O'Reilly
President
Toronto Public Library Workers Union Local 4948

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City Librarian - Suggestion to Close the Yorkville Lending Library

From: Gee Chung <gyra@sympatico.ca>
To: Councillor Paul Ainslie <councillor_ainslie@toronto.ca>, Councilllor JanetDavis <councillor_davis@toronto.ca>, Jane Pyper Chief Librarian <citylibrarian@torontopubliclibrary.ca>
Date: October 31, 2011 11:22 AM
Subject: Suggestion to Close the Yorkville Lending Library
CC: Councillor Kristyn Wong-Tam <councillor_wongtam@toronto.ca>, Melissa WongOffice of Councillor Wong-Tam <mwongb@toronto.ca>

GYRA

THE GREATER YORKVILLE RESIDENTS' ASSOCIATION

31 October 2011

Toronto Public Library Budget Committee
Toronto Reference Library Board Room
789 Yonge Street
Toronto ON

Attention: Ms Jane Pyper, Secretary

Dear Budget Committee:

Re: **Suggestion to Close the Yorkville Lending Library**

GYRA, the Greater Yorkville Residents' Association represents twenty-six condominium and co-op residential buildings in the Yorkville area, home to thousands of Torontonians.

The suggestion made by a new board member, as reported by the Toronto Star, to close our beloved library has incurred the wrath of our community and, I dare say, that of the entire Bloor-Yorkville Community.

The Toronto Star also reported Vice-Chair Mike Foderick saying the rest of the board is opposed to closures, and we trust the suggested closure of our 104-year old Carnegie library, a jewel in the Village of Yorkville, as well as other Toronto libraries will therefore be quashed.

Please ensure the continued existence of all our Toronto libraries.

Yours sincerely,
Gee Chung
President
THE GREATER YORKVILLE RESIDENTS' ASSOCIATION

www.GYRA.ca info@gyra.ca

bloor-yorkville

BUSINESS IMPROVEMENT AREA

October 31, 2011

VIA EMAIL TO:
mailto:nmarshall@torontopubliclibrary.ca

Toronto Public Library Board
789 Yonge Street
Toronto, ON
M4W 2G8

Dear Members of the Toronto Public Library Board:

Re: Proposed Closure of Yorkville Library Branch

We are writing to advise that we are adamantly opposed to the proposal of closing and selling the site of the Yorkville Library Branch, which has been a part of our community for over 104 years. The Yorkville Library is a historically significant building, in our community and services a very large and growing population of the Yorkville Area.

Our neighbourhood has been under a siege of nearly 25 new condominium developments and through that process, our organization has worked diligently, with the City and area residents, to preserve, protect and enhance the library site, which is one of the very few historically significant buildings left in the community. The site plans for the 18 Yorkville condominium building, as well as the new Four Seasons Hotel have been laid out, so that the historic library building and the Yorkville Fire hall are enhanced by attractive parks and green spaces, rather than being surrounded by new glass and steel structures. This careful consideration to planning has allowed these 2 historical structures to remain a focus of the north side of Yorkville Avenue between Yonge and Bay Streets.

The library contributes greatly to the vitality of our area and with each new condominium development, we are seeing an increase, in the residential population, which makes use of the library's services. Usage of this branch ranks in the top 25% of most used libraries, in the city, which is surely just cause on its own to keep its doors open.

Closing this branch and selling this property is not a viable solution to resolving the library's budget shortfall and we encourage you to vote down this proposal and not put the future of the Yorkville library in jeopardy. We have enough development sites and would not want to see an historical gem turned into yet another structure of glass and steel.

Yours truly,

Douglas Jufe
Chair

cc: Councillor Wong-Tam
Gee Chung – GYRA
Shirley Morris – ABC Residents Association

55 Bloor Street West, Suite 220, Toronto, Ontario M4W 1A5 TEL 416.928.3553 FAX 416.928.2034

www.bloor-yorkville.com

140

Nancy Marshall - Libraries are not gravy

From: "ariel_t_lopez@yahoo.com" <ariel_t_lopez@yahoo.com>
To: <councillor_ainslie@toronto.ca>
Date: November 1, 2011 10:20 AM
Subject: Libraries are not gravy
CC: <councillor_ainslie@toronto.ca>, <mayor_ford@toronto.ca>, <nmarshall@torontopubliclibrary.ca>

Dear Paul Ainslie,

Closing 38 neighbourhhood library branches and cutting branch hours, programs and library staff, is exactly what the city should not be doing. Such measures will be counter-productive to our economy and will deny access to knowledge and learning precisely when we need it most. I urge you to preserve and protect Toronto Public Library services and staff and our neighbourhood branches, and reject proposals to diminish them.

Sincerely,

Ariel Lopez
4254 Kingston Road
Scarborough M1E 2M8

cc:
Councillor Paul Ainslie

cc:
Rob Ford

cc:
Library Board Secretary

141

Nancy Marshall - Libraries are not gravy

From: "jason@fivestones.ca" <jason@fivestones.ca>
To: <councillor_ainslie@toronto.ca>
Date: November 1, 2011 10:25 AM
Subject: Libraries are not gravy
CC: <councillor_vaughan@toronto.ca>, <mayor_ford@toronto.ca>, <nmarshall@torontopubliclibrary.ca>

Dear Paul Ainslie,

Closing 38 neighbourhhood library branches and cutting branch hours, programs and library staff, is exactly what the city should not be doing. Such measures will be counter-productive to our economy and will deny access to knowledge and learning precisely when we need it most. I urge you to preserve and protect Toronto Public Library services and staff and our neighbourhood branches, and reject proposals to diminish them.

Sincerely,

Jason Meyers
67 London St
Toronto M6G1N2

cc:
Councillor Adam Vaughan

cc:
Rob Ford

cc:
Library Board Secretary

142

Nancy Marshall - Parkdale public library proposed cuts

From: abigail pugh <apugh@sympatico.ca>
To: <nmarshall@torontopubliclibrary.ca>
Date: November 1, 2011 12:58 PM
Subject: Parkdale public library proposed cuts

Hello
I am very sorry but I am unable to attend the evening of Nov 7th to discuss the cuts to our library branch. I will be in Chicago.
I just wanted to note, that I will do everything in my power to help prevent these damaging reductions to service, in our vulnerable neighbourhood.
I am horrified that reductions to hours, and fewer book aquisitions, are even being discussed: we need our library, especially in Parkdale where so many live in inadquate housing, do not have internet service, or are trying to raise their quality of life through study.
Thanks
Abigail Pugh

abigail pugh, writer
19 melbourne avenue
toronto
m6k 1k1

416.536.4075

Nancy Marshall - cuts to funding for public libararies

From: Gwen Stanton [redacted]
To: "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>
Date: November 1, 2011 3:40 PM
Subject: cuts to funding for public libararies

I cannot attend the meeting that is coming up in regard to the above noted but I want to go on record as saying that any further cuts to the Public Library system are unacceptable. My public library is High Park and always has been. I do not believe according to the number of people I see there using all the facilities including the\ computer services that any cuts would be a good idea. All the time that is presently allocated for the public is required - for both adults and children.
I strongly object to any proposed cuts.
Sincerely,
Gwen M. Stanton
[redacted]

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Nancy Marshall

From: Mary Boudart <maryboudart@yahoo.ca>
To: "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>
Date: November 1, 2011 6:38 PM

I am sending this to express my dismay and disappointment to hear about the hours of the libraries being cut.
Please note that I support the hours being increased, not cut, as the youth of our community need the support.
Sincerely yours,
Mary Boudart

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TORONTO PUBLIC LIBRARY
City Librarian's Office
NOV 4 2011
RECEIVED

Dr. Eric Hoskins, MPP

St. Paul's

November 1, 2011

Councillor Paul Ainslie
Chair, Toronto Public Library Board
Toronto Reference Library
789 Yonge Street
Toronto, ON M4W 2G8

Dear Councillor Ainslie,

I have been following with great interest the on-going debate at city council regarding possible cuts to the Toronto Public Library system. As the Member of Provincial Parliament for St. Paul's, my office receives daily emails and phone calls from concerned constituents who are dismayed at the possibility of closing or cutting library services.

The Ontario Government understands the value of our public library system and its place in building strong, vibrant communities like we have in St. Paul's. Our libraries are hubs of community life that receive over 67 million visits each year. That is why we have invested nearly $400 million in the Public and First Nations library systems since 2003. This investment in libraries helps ensure all Ontarians have access to information and helps build the knowledge and skills necessary for our future generations to succeed.

I would like to echo the support of those at the municipal level who are fighting to keep Toronto's libraries open. In my riding of St. Paul's, as all across Toronto, the public libraries are a cornerstone of education and learning. I strongly urge you to reconsider the proposal to cut library hours.

Yours sincerely,

Dr. Eric Hoskins
Member of Provincial Parliament
St. Paul's

cc. Councillor Josh Colle, Ward 15, Eglinton-Lawrence
Councillor Joe Mihevc, Ward 21, St. Paul's
Councillor Josh Matlow, Ward 22, St. Paul's

803 St. Clair Avenue West, Toronto, ON M6C 1B9
Tel 416-656-0943 | Fax 416-656-0875 | Email ehoskins.mpp.co@liberal.ola.org
www.erichoskins.ca

Nancy Marshall - Fort distribution to Library Board Members

146

From: Bruna Nota <b.nota@ca.inter.net>
To: <nmarshall@torontopubliclibrary.ca>
Date: November 2, 2011 5:00 AM
Subject: Fort distribution to Library Board Members

1st Nov. 2011

Paul Ainslie, Toronto Library Board Chair and

members of the Toronto Library Board

The Honourable James K. Bartleman, attributed his success to having had unexpected access to books and libraries in his youth. He made it his mission during his tenure as Lieutenant Governor of Ontario, to ensure that all the First Nations Reserves in Ontario would have an operating and well furnished library. He went to great efforts to enlist the help of all Ontarian and many institutions to advance his dream.

Toronto has a well functioning library system (many say, one of the best in the world) and your Board, charged with defending and advancing its mission, is taking measures towards it destruction by making it less and less accessible or relevant. That is not what the guardians of the public realm should be working on. It is a dereliction of duty on your part and on the part of your Board.

Please, do the honourable thing, look at defending the longterm wellbeing of the institution you are charged protect. Toronto's Citizens will be grateful for your actions. Alternatively, your name may be associated for generations with the dismantling of one of the prime cultural institutions of this city. Do protect and enhance what we have!

Your November letter to the citizens of your Ward concludes with the following paragraphs:

"The City of Toronto is dedicated to you and will strive to show all residents pride, respect, integrity, dedication and excellence.

I welcome your comments as we move forward in creating a great City."

Your actions as the Chair of the Library Board need to demostrate your commitment to these words.

Thank you

Bruna Nota

416 203 1402

147

Nancy Marshall - Cuts to the Library?

From: Don Sutherland <ddsutherland@hotmail.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: November 2, 2011 11:13 AM
Subject: Cuts to the Library?

Dear members of the Library board,

We are unable to attend the meeting on Monday, November 7th but wish to express our opposition to cuts to our library system. The library serves the community as a whole and shhould be seen as such. We are frequent users of the Toronto Library System but beyond the obvious inconvenience and disappointment the cuts would cause us is a wider issue I would like to address.

The library serves tens of thousands of young children and young adults, giving them a place to learn and to study. Reducing this service to these 'clients' is an irresponsible action that will return to bite us in the future with increased delinquency, dead-end jobs, and unemployment.

Please keep the level of service our library system provides to our citizens, young and old.

Sincerely,

Donald Sutherland

Pat & Don Sutherland
ddsutherland@hotmail.com

148

Nancy Marshall - ONE lonely Voice

From: Kimberly Rivera <alkaiser7777@hotmail.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: November 2, 2011 11:30 AM
Subject: ONE lonely Voice
CC: <councillor_perks@toronto.ca>

Gord Perks
Toronto City Councillor
Ward 14, Parkdale- High Park

Dear Gord Perks and Toronto Public Library Board,

I would be Honored if you where to allow my words to be held for concentration by the Board and other Councilors, that have the Voting Authority to rule on such matters. As I will not personally be able to attend but I do want to be counted too.

As a Full time Mother of 4, and An able body for my Husband who disabled, We hope for a better tomorrow, I do not have a lot of power even over me sometimes that is in and out of the since of hopelessness.
In order to divert that feeling, I distract my self with activities for my self and the kids and most often then not, with something we all can do together as I feel I am at my best at these times.

I have been able to use the study help in the Library, the Movie Nights, the Computers for Looking up topics of interest, Take home DVD's for the kids to watch and Use the Auto-books for my Toddler who is just getting her self use to being a big kid and Following along with the stories.
I also know many, many Parents just like me with the same issues, and I know of then because of how much time I spend at the Library. They live also in One bedroom apartments in high rise buildings who also, Work many hours for min. wage.

There is never a time that our library is not busy with people. Children, Toddlers, and even Teenagers. As a parent I know that my kids also will be teens soon and also want a safe environment for them to grow and learn, Our libraries in Parkdale-High Park, Are very much a Community Hub.
Reducing new items to barrow, Closing our libraries early, especially in these already dense and Vulnerable areas will only make people hang on the street, and we all know that the STREETS do not offer anything but abuse and violence and make our community a lot less safe.

At this moment I can only beg that you keep these critical Community Hubs going I would hate to feel trapped in my One Bedroom with no positive place to go with my Children, or even wonder if I might have to pay for the playground next? But Pushed on the Streets will also make our Playgrounds a safe place for little one's it is built for.

This is the only way I feel I can reach out to you in my daily struggles to, communicate just how important our libraries are to many, many families just like mine.

Thank you for the opportunity for me to have your ears for few moments.
Thank you, For I know you will do, and want to do the best for our Communities and our Vulnerable Families.

Love and Compassion to you all.

A Young Parent hoping for the best for all of us.
~~Ward 14~~ resident
The Rivera Family

Gord Perks is attached that way if He so chooses He can Use my Email to Communicate to you and that way I also have a witness to my Letter to you both. Thank you all.

.ibrarian - Pro -active suggestions to increase Library revenue... 149

: Alice Kwan <akakwan1@yahoo.ca>
"citylibrarian@torontopubliclibrary.ca" <citylibrarian@torontopubliclibrary.ca>
November 2, 2011 4:32 PM
ict: Pro -active suggestions to increase Library revenue...
"akakwan1@yahoo.ca" <akakwan1@yahoo.ca>

Jane Pyper
City Librarian Head

Re: Suggestions to Increase Libary Revenue

ps, Mr. Ford is not aware that our Toronto Public libary is one of the best if not the
used library in the **world**. Surpassing both New York City and Hong Kong. So our Toronto
c library
be doing some things right in terms of circulation, usage and so forth. So there's an old
ess model if
n't broke, don't fix it.
are some pro-active suggestions that may help increase Libary revenue.

particular order:

ght now it only costs $2 to get a libary card. No fee for renewals.
ggestion: Increase Libary fee to join $3
Renewal is $3 year

: Right now .30 cents
stion: Increase fines to .50 for 2 years.
That saves on printing costs for 2 years in term of informing patrons about yearly
ases.
- Advertising and printing costs and so forth
ote: .30 cents is a diffult number in terms of having cash available and so forth. .50
is an even number
and easier to get change and so forth, if you get my drift.

t your two major libraries - Toronto Reference Library and North York
maybe invvite either Chapters, Business Depot or some commercial venue to rent a space to
sell electronic stuff eg. Kinko, headphones, laptops and so forth.
ne rental income will supplement the libary income.

ave volunteer libarians sit at some branches where many patrons abuse the paper copier and
s hundreds
f copie for free since no staff can or is able to monitor this. eg. Lillian Smith libary on
loor is
taff in not always there to monitor when patrons print copies. So it gets abused royally.
r else set up the printing at Lillian Smith so it works like the Reference library. Copies
nly
rinted by inserting a card.
rn off lights at most libraries at night to save hydro. Also you can probably dim the hydro
s in
ll libraries since most computers work better with less lighting. This will also save hydro
.

hese suggestions prove helpful.
e got a great library system and it works beautifully now.
luck with fighting the numbers crunchers.

ely,
Kwan

150

Nancy Marshall - library budget cuts

From: Clare Scott-Taggart <cscott-taggart@sympatico.ca>
To: <nmarshall@torontopubliclibrary.ca>
Date: November 2, 2011 9:47 PM
Subject: library budget cuts

On Halloween, my thirteen year old son handed out candies until 7:45, at which point he announced he was going to the library. High Park library is a second home to my children, a place of comfort and peace.
One Saturday morning I joined a small group of people waiting for the library to open. I had a lively and enjoyable conversation with two street men who proceeded to tell me about their favorite libraries and why they liked them so much.
Please don't allow our library services to be diminished. Please advocate for MORE funding to increase the number of staff, the hours of service, and to buy more books. The GTA has the best library system in the world. It is our job to stand up for it.

Many thanks,
Clare Scott-Taggart
104 Geoffrey Street, Toronto

We wish to add our voice to the many who are grateful for the Toronto Public Library, and the services which it provides. Many of these services are not obvious to the funders, but are essential to the users. Among these services are: the hours when they are open. Those who are at school or working, cannot go to the library during "working hours" - of necessity, they must go "after hours" or week-ends. Another is the availability of trained, professional librarians who can direct one to either subjects or authors with which they are familiar, or challenge them to explore further.

One such trained, professional librarian helped my husband READ. She succeeded where the many therapists who worked with him for 5 years following a disastrous stroke which left him with severe Aphasia, had failed. One third of stroke patients have Aphasia, which affects the ability to speak and read. She knew, not only the topics that would interest him, but more importantly what was available in print: typeface, spacing between words & lines, colour, and other factors. After much searching, she determined that Random House & Viking Press, published mysteries, biographies & histories in a format suitable - and my husband began to "decode" and read. Can you imagine what this has meant to him? His first career was as a lawyer for 40 years, followed by 9 years at the Ontario Securities Commission, where he was Chair for 3 years. Reading was his life - she gave it back to him.

Who was the woman? Joanne Slessor is her name and she was assigned to the library facility at Toronto Rehab. On Dunn Avenue in Parkdale. She came 3 times a week and not only served the long term patients (many have no other contact with the "outside" world) but out-patients who came to the clinics such as the Augmented & Assisted Conversation Clinic where my husband attends.
Because of previous budget cuts, she only serves the in patients one half day a week. What an incalculable loss to many such as my husband.

I hope you will take into your budget considerations the needs of many who cannot speak for themselves.

Sincerely,

Sybil Geller, Ward 14
240 Heath St.W. Toronto M5P 3L5
416-483-9904

Nancy Marshall - Toronto Libraries

From: Donna Preston <hereiamnow@sympatico.ca>
To: <nmarshall@torontopubliclibrary.ca>
Date: November 11, 2011 6:41 PM
Subject: Toronto Libraries

I am opposed to further reductions of the above. The services provided by libraries is very important not only for students but for seniors who have more time to read now and make use of the books. Please find another alternative.

D. Preston

7644

Nancy Marshall - Objection to reducing Library hours

From: "Gora, John (LRC)" [redacted]
To: <nmarshall@torontopubliclibrary.ca>
Date: November 4, 2011 3:41 PM
Subject: Objection to reducing Library hours

Hi

Please note that I am opposed to reducing library hours at Jones Library.

Yours truly

John Gora
17 Bertmount Ave
Toronto ON M4M 2X8
Tel: (416) 463-9989

7647

Nancy Marshall - library services and hours

From: Susan C Rynard <surynard@gmail.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: November 4, 2011 3:49 PM
Subject: library services and hours
CC: Ford Mayor <mayor_ford@toronto.ca>, <councillor_crisanti@toronto.ca>, <councillor_dford@toronto.ca>, <councillor_holyday@toronto.ca>, <councillor_lindsay_luby@toronto.ca>, <councillor_milczyn@toronto.ca>, <councillor_grimes@toronto.ca>, <councillor_mammoliti@toronto.ca>, <councillor_perruzza@toronto.ca>, <councillor_augimeri@toronto.ca>, <councillor_pasternak@toronto.ca>, <councillor_nunziata@toronto.ca>, <councillor_digiorgio@toronto.ca>, <councillor_doucette@toronto.ca>, PerksCouncillor <councillor_perks@toronto.ca>, <councillor_colle@toronto.ca>, <councillor_palacio@toronto.ca>, <councillor_bailao@toronto.ca>, <councillor_layton@toronto.ca>, <councillor_vaughan@toronto.ca>, <councillor_mihevc@toronto.ca>, <councillor_matlow@toronto.ca>, <councillor_filion@toronto.ca>, <councillor_shiner@toronto.ca>, <councillor_robinson@toronto.ca>, <councillor_parker@toronto.ca>, <councillor_wong-tam@toronto.ca>, <councillor_mcconnell@toronto.ca>, <councillor_fragedakis@toronto.ca>, <councillor_fletcher@toronto.ca>, <councillor_davis@toronto.ca>, <councillor_mcmahon@toronto.ca>, <councillor_carroll@toronto.ca>, <councillor_minnan-wong@toronto.ca>, <councillor_berardinetti@toronto.ca>, <councillor_crawford@toronto.ca>, <councillor_thompson@toronto.ca>, <councillor_debaeremaeker@toronto.ca>, <councillor_delgrande@toronto.ca>, <councillor_kelly@toronto.ca>, <councillor_lee@toronto.ca>, <councillor_cho@toronto.ca>, <councillor_ainslie@toronto.ca>, <councillor_moeser@toronto.ca>

Dear Toronto Library Board:

I am a working professional and live in Parkdale. I use the library often. I am always amazed how hectic the library is, how much the branch is used, and how busy the staff is. This neighborhood depends on their library. The proposed reductions are quite drastic and are disproportionately more than other branches across the city. They would have an adverse effect on our community. Please stop the cuts.

Thank you,

Su Rynard

23 Elm Grove Ave.

Toronto, Ontario M6K 2H9

7650

Nancy Marshall - Save our Library

From: Howard <torontohome@yahoo.com>
To: "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>
Date: November 4, 2011 3:58 PM
Subject: Save our Library

I am strongly opposed to any reduction in hours open to the public. In fact I want the hours increased. I am appalled and disgusted the our unpopular Mayor is trying to destroy our libraries. I also am not pleased to see a reduction in staff that will result in reduced service to the taxpayers.
Howard Wilson
59 Grant St
Toronto M4M 2H6

7651

Nancy Marshall - library cutbacks

From: Jim Caughran <caughranjim@gmail.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: November 4, 2011 3:50 PM
Subject: library cutbacks

Literacy is the wrong place to save money. Please stop the proposed cutbacks in library hours.

--
Jim Caughran
caughranJim@gmail.com

Nancy Marshall - Reductions in hours at libraries

From: Sarah English <sarah@usabilitymatters.com>
To: "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>
Date: November 4, 2011 3:56 PM
Subject: Reductions in hours at libraries

Hello. I am writing to oppose any further reductions in hours at our Toronto libraries. In a knowledge-based economy, in a culture that (supposedly) values education, it's shocking to think that libraries would be put at risk. There are many kids and adults in my neighbourhood who rely on the library for so many different reasons. Please don't force the libraries to reduce their services already. This breaks my heart.

Sarah

Sarah English
Information Architect & Principal
Usability Matters Inc.
T. 416-598-7770 x13
E. sarah@usabilitymatters.com

Nancy Marshall - Reduction of libary services

From: Sue Pulfer <spulfer@rogers.com>
To: "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>
Date: November 4, 2011 4:09 PM
Subject: Reduction of libary services

Hi,

Just to provide my 2 cents on this issue. The most important thing to me (and I believe the majority of library users) is that the library have a comprehensive list of books, ebooks, materials for it's users and that it have reasonable hours to access those materials. It is not important to me that you have many computers for browsing or that you provide programs etc. If there are cuts I would prefer that it not impact the availability and quality of materials.

For opening hours I would prefer to see the library open at 10am daily with one day opening later rather than opening at 9 some days and 12:30 other days. This is confusing and we have to remember which days it opens at what times etc.

Sue Pulfer
Pape/Danforth library user

7655

Nancy Marshall - Opposing a reduction in library services

From: Mishi Prokop [redacted]
To: <nmarshall@torontopubliclibrary.ca>
Date: November 4, 2011 4:09 PM
Subject: Opposing a reduction in library services

Dear sir,
I would like to voice my opposition to a further reduction in library services in Toronto. As a university student, I find public libraries to be a vital resource, and in principle I oppose the reduction of library services since libraries provide necessary public access to information. Please consider this message.
Regards,
Mishi Prokop