# Strategic Plan Consultation
## Goals and Principles

### Goals

***[What will be accomplished?]***

- To provide members of the public, stakeholders, the Mayor and Members of Council, and Library staff with opportunities to participate in the creation of the Library's strategic plan throughout the process as outlined in the Library's Public Consultation Policy

- To understand residents and stakeholders' priorities, needs and concerns for library service now and in the future

- To build better strategies and services to meet the changing needs of Toronto's residents

- To build partnerships to facilitate joint initiatives, fundraising, service delivery and outreach

- To create a sense of shared ownership of the strategic plan and foster understanding of the importance of the Library as community builder contributing to the economic vitality and social capital of the City and its neighbourhoods

### Principles

***[How will the consultation be conducted?]***

- To remove barriers to participation, including language, within the context of available time and resources

- To build on successful past practices in public consultation and incorporate new learning

- To take advantage of existing city, community and Library programs and events as venues for consultation and create new opportunities for participation

- To inform participants of how their input will be used and the results of the process

- To demonstrate openness and accountability in the Library's decision making processes and foster a climate of mutual respect and trust

- To provide residents with meaningful opportunities to shape the future of the Library

- To balance the needs of individuals, communities and neighbourhoods with the needs of the city as a whole